

# Q1 2019

## USER SATISFACTION RATINGS

### Radiography and Fluoroscopy

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#### Q1 2019 User Satisfaction Ratings - Radiography and Fluoroscopy

Ratings are based on a 1-10 scale with 5 being average and 10 being excellent

	System Performance	System Reliability	Installation / Implementation	Applications Training	Service Response Time	Service Repair Quality	Composite Rating
<b>Canon Medical</b>	9.1 X	9.0 X	9.1 X	9.0 X	9.0 X	9.1	9.0 X
<b>GE</b>	9.2	9.1	9.1 X	9.2 ✓	9.2	9.1	9.2
<b>Philips</b>	9.2	9.1	9.2	9.1	9.1	9.0 X	9.1
<b>Shimadzu</b>	9.3 ✓	9.3 ✓	9.3 ✓	9.2 ✓	9.3 ✓	9.2 ✓	9.3 ✓
<b>Siemens</b>	9.3 ✓	9.2	9.1 X	9.2 ✓	9.3 ✓	9.1	9.2

✓ represents the highest rating in a category    X represents the lowest rating in a category

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